

# THE BALANCED BARK GROOMING RELEASE FORM

## OWNER INFORMATION:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: Cell \_\_\_\_\_ Home \_\_\_\_\_ Work \_\_\_\_\_

## CO-OWNER INFORMATION (IF APPLICABLE):

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: Cell \_\_\_\_\_ Home \_\_\_\_\_ Work \_\_\_\_\_

## PET INFORMATION:

Name: \_\_\_\_\_ Vet Clinic: \_\_\_\_\_

Breed: \_\_\_\_\_ DOB: \_\_\_\_\_

Spayed/Neutered: \_\_\_\_\_ Any sensitivities to products/scents, or lumps, bumps, warts, sore spots? \_\_\_\_\_

## EMERGENCY CONTACT (DIFFERENT FROM CO-OWNER):

Name: \_\_\_\_\_

Phone: Cell \_\_\_\_\_ Home \_\_\_\_\_ Work \_\_\_\_\_

## REFERRALS:

Owner Name: \_\_\_\_\_

## POLICIES: PLEASE READ & INITIAL EACH SECTION

\_\_\_\_\_ Aggressive or Dangerous Pets: Owners MUST inform The Balanced Bark if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. The Balanced Bark reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process and charge an Aggressive Dog Fee in addition to the regular grooming charge.

\_\_\_\_\_ Matted Dog Policy: Dogs with matted coats will require extra attention. If the matting is minimal and the dog responds well, we may demat for an extra fee. However, if the matting is severe, the least painful and stressful way to remove the mats is by shaving the dog. There is a greater risk of nicking or scratching a matted dog during the grooming process. In addition, the skin may appear red, itchy, and irritated due to the lack of oxygen reaching in and under the mats. The Balanced Bark will not be held

responsible for any injury sustained while grooming a matted dog, including any after effects. This includes but is not limited to swelling, redness, itchiness, and self-inflicted abrasions due to external rubbing.

\_\_\_\_\_ Accidents: Every effort will be taken to make sure your pet gets groomed as safely and carefully as possible. Unfortunately, accidents DO happen. Dogs are licking, scratching, jumping, and overall wiggling creatures, whereas dog grooming tools, by necessity, are sharp instruments. If there is a severe mishap, we will contact you immediately, and we will take the necessary measures to get your pet the medical attention he/she requires. The Balanced Bark will not be responsible for any costs related to this.

\_\_\_\_\_ Late or Missed Appointments: Appointment cancelations or reschedules must be made 12 hours prior to scheduled appointment time or a missed appointment fee will apply. Appointments later than 30 minutes passed the scheduled appointment time will be rescheduled and charged a missed appointment fee. Late appointments may not be accommodated, if a late appointment can still be accommodated a 50 cent per minute fee will be applied in addition to the regular grooming cost.

\_\_\_\_\_ Health or Medical Problems & Senior Pets: Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort in styles that will not add to their stress.

\_\_\_\_\_ In the best interest of your pet this contract/agreement will give The Balanced Bark permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first, then take your pet to your authorized Veterinarian or to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

\_\_\_\_\_ I have read and agree to the terms and conditions of our grooming policy online on our website.

Client/Individual Name (printed) \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_